Enjoy the ride

User manual ↓ CS500



At Popal we make bicycles for daily use. Bikes that you can count on, and will never leave you out in the cold. For us, it's not just about the fastest route, but about the journey itself. The journey is where you can enjoy your favourite music, appreciate conversation or simply see the beauty around you. In short, moments that are important to you, are important to us and that's why we make sure you are able to rely on our bikes. No excuses here: we always make the best bicycles, for the best prices, with the care and love that our riders deserve.

Ready for your journey.

- Care for your battery!
- Our batteries are of high quality, but be aware, even very good batteries are vulnerable when misused. Make sure to read our tips to secure a long live cycle and to protect it against fatal deep discharging.
- \rightarrow Always charge your battery when nearly empty
- → Switch the system off, if you're battery runs out of power during your ride
- \rightarrow Store your battery at room temperature and keep the charging level at 30%-70%
- \rightarrow Check the charging level once a month

For more tips and tricks or information regarding warranties and terms and conditions please visit: popal.com/klantenservice

CS500

Standard Specification

Model	CS500	
Voltage	24 V / 36 V / 48 V	
Adapted Handlebar Diameter	Remote controller: Ø22.2mm Display: Ø22.2mm / Ø25.4mm / Ø31.8mm	
Protocol	CAN	
IP Grade	IP56	
Display Unit	3.5"FSTN	
Storage Temp.	-30°C~80°C	
Working Environment Temp.	-20°C~60°C	
Storage Humidity	30%~50%	
Certification	CE、RoHS	

Outline and Dimensions



Remote controller MK300:





Installation



Display CS500H:





Cable Connection

Remote controller



Cycle Computer Operation Instruction



	"+"	"_"	"BIKE LIGHT"	"SETTING"	"POWER"	"WALK"
Power off condition (long press for 1s)					Power on	
Under main interface(click)	Increase power level	Decrease power level	Bike light ON/OFF	Shift to show the endurance mileage、 trip mileage、 total mileage	Power off	Enter walk mode enquiry
Under main interface(long press over 1.5s)	Enter smart mode			(when the speed is 0) Enter the setting interface(long press Setting to exit setting interface)	Power off	
Under setting interface(click)	Cursor right/ value increasing	Cursor left/value decreasing	Bike light ON/OFF	Confirm/sava the value and return to setting interface	power off	
Under setting interface(long press over 1.5s)	Cursor right/ value increasing	Cursor left/value decreasing (current trip status, clear off trip data)		Confirm/save the value and return to setting interface, power mode is OFF	Power off	
Under smart mode(click)	Exit smart mode,back to the previous power level	Exit smart mode, back to the previous power level	Bike light ON/OFF	Shift to show the endurance mileage、 trip mileage、 total mileage	Power off	Enter walk inquiry mode
Under smart mode(long press over 1.5s)	Exit smart mode,back to the previous power level	Exit smart mode, back to the previous power level		Exit smart mode, back to the previous power level	Power off	
Under walk mode(click)		Exit walk mode, back to the previous power level	Bike light ON/OFF	Exit walk mode, back to the previous power level	Power off	Exit walk mode,back to the previous power level
Under walk mode(long press over 1.5s)	Long press to provide 6km/h power; release to stop providing power	Exit walk mode, back to the previous power level		Enter setting interface	Power off	

Main UI



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(1) Battery indication:	Bars	Percentage
Rest capacity of battery to be shown by	Full (five bars)	85%~100%
bars.	Four bars	65%~85%
When it shows ", icon, it means battery	Three bars	45%~65%
is low voltage, which should be charged	Two bars	25%~45%
instantly;	One bar	5%~25%
When it shows ", icon, it means there is	One bar flashes	0%~5%
too low capacity to power on the system.	Empty icon flashes	0%

2 Light:

Control the bike light. When bike light is on, the light icon "₤D" displays, while the bike light is off, the light icon disappears.

(3) **Time:**

Display the current system time.

(4) Power mode:

Six power modes: OFF、ECO、NORM、SPORT、TURBO、SMART. Default OFF when system is powered on, OFF level without outputing power. Smart mode: long press "+"1.5s for entering. Once entering smart mode, short press "+" or "-" to exit smart mode.

(5) Speed:

It displays the real time speed information. The accuracy of speed display is one decimal point, and the maximum speed display is three digits.

(6) Unit information:

A unit showing speed and mileage. The metric Km or British Mile display can be set. When the speed unit changes, the mileage unit changes automatically.

⑦ Power level:

The power levels are displayed by progress bar with 10 grids.

8 Endurance mileage:

It displays the endurance mileage(max. three digits) under the current power mode. Under walk mode or OFF level, it displays "-".

(Note: This data is for reference only. The actual mileage is affected by road conditions and other factors.)





(9) Subtotal mileage

9 Mileage statistics:

The total mileage and subtotal mileage can be counted according to the speed information.

In total mileage, single digit displays in the box and 4 digits displays after the box The total mileage shows by 4 digits and 1 digit in the box. When the total mileage is less than 9,999 km, the box and the value in the box will not display. When the total mileage is over 9,999 km, the box display and the value in the box is 1 which means 10,000km, and the value after recount again from 0. When the total mileage is over 9,999 km again, the value in the box is 2, and the value after recount again from 0. Reciprocating. (maximum in-box value is 9)

Subtotal mileage can be cleared manually or automatically when it reaches 9999.9km. The total mileage can not be cleared manually

Walk Mode



Under Walk mode, the Walk mode icon displays on the right corner. The system will provide within the power 6 km/h.

 $1\$ Click WALK button to enter Walk mode enquiry, the Walk mode icon displays and the "+" sign on the icon flashes.

2、Long pressing "+" button, the "+" icon on the display stop flashing and the system outputs power; when loosing "+" button, the system stops providing power and the "+" icon on the display flashes again.

3. Under Walk mode, if you do not press "+" button at 3s, the motor will exit the Walk mode automatically, and the interface will be restored to the previous Power mode.
You can also click any button (excluding "+" button) to exit the Walk mode automatically, and the interface will be restored to the previous Power mode.

Under Walk mode, the Power mode will not be displayed.

Smart Mode

Under system power on, long pressing "+" button for 1.5s to enter smart mode. When entering the smart mode, click "+" or "-" button to exit the smart mode and the system will recover to previous power mode.

Charging

If the cycle computer is on, it shows the charging interface during battery in charge. If the cycle computer is off, it will show the charging interface after turn on the cycle computer during battery in charge.

During in charge, the battery icon is five bars incrementing cycle display. "C" stands for "Charging" and the next number is percentage of charging capacity. When the charge is full, the battery icon is five bars and the battery capacity percentage is 100.



Fault Information Interface

It displays the fault code and prompt of motor, battery and cycle computer.

When the fault exists, the fault code displays on the interface only, while all the other icons disappear. The interface will resume normal until the fault disappears.

When the multiple faults occur, the fault codes are displayed in a 1s interval loop.



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Fault Code List

Code	Source	Fault description	Solution
10	МС	Over Current Protect	Automatic recovery after 5s
11	МС	Under Voltage Protect	Charging for battery
12	МС	Over Voltage Protect	Change the proper battery
13	МС	Rotor Locked	Power off and restart
14	МС	Over Heat Protect	Power off and restart after 30min
15	МС	NTC Fault	Depot repair
16	МС	Speed Sensor Fault	Check or change speed sensor
17	MC	Torque Sensor Fault	Depot repair
18	MC	Motor Fault	Depot repair
19	MC	BMS Check Fault	Change new battery
20	MC	PBU Check Fault	Change the cycle computer button
21	MC	HMI Check Fault	Change the cycle computer
22	МС	Phase Line Fault	Depot repair
23	MC	Cadence Sensor Fault	Depot repair
24	MC	Gas Sensor Fault	Change throttle
25	МС	MOS Short Circuit	Depot repair
26	МС	Abnormal Voltage Fluctuation	Change the battery
27	MC	Motor Controller Fault	Depot repair
28	МС	Circuit Fault	Depot repair
29	МС	TE MCU Fault	Depot repair
30	МС	TE Circuit Fault	Depot repair
40	BMS	Over Current Alarm (After the failure disappears, HMI delay display 3s)	Stop riding
41	BMS	Charge Over Voltage Alarm	Stop charging or change the charger
42	BMS	Discharge Under Voltage Alarm	Charging in time
43	BMS	Charge Over Current Alarm	Change the charger

44	BMS	Discharge Over Current Alarm	Automatic recovery after 5s
45	BMS	Charge Over Heat Alarm	Stop charging
46	BMS	Charge Low Temperature Alarm	Stop charging
47	BMS	Discharge Over Heat Alarm	Use after shutdown and standing for 30min
48	BMS	Discharge Low Temperature Alarm	Recommend stop using
49	BMS	MOS Over Heat Alarm	Automatic recovery after 5s
60	PBU	"+" Button Fault	Check or change the button
61	PBU	"-" Button Fault	Check or change the button
62	PBU	"Setting" Button Fault	Check or change the button
63	PBU	"Light" Button Fault	Check or change the button
64	PBU	"Walk" Button Fault	Check or change the button
65	PBU	"Power" Button Fault	Check or change the button
66	PBU	MCU Fault	Depot repair
67	PBU	MOS Short Circuit	Depot repair
68	PBU	Voltage Test Fault	Depot repair
69	PBU	HMI Communication Fault	Depot repair
70	PBU	MC Communication Fault	Depot repair
80	HMI	MC Communication Fault	Check circuit or change parts
81	HMI	PBU Communication Fault	Check circuit or change parts

Setting Function



1 Time setting:

System time can be adjusted. Operations as below:

1. When speed is 0, long pressing "Setting" button for over 1.5s to enter setting interface.

2. After entering setting interface, click "+" button or "-" button to select "hour" or "minute", then pressing "Setting" button to confirm, the value of "hour" or "minute" flashes.

3. Pressing "+" or "-" button to adjust the value, click "Setting" button to save. After the adjustment is completed, short pressing the "Setting" button to save, or long pressing the "Setting" button for over 1.5s to save and exit the settings interface.

2 Unit setting:

Speed and mileage unit can be adjusted. You can choose km or mile in setting. When the speed unit changes, the mileage unit changes accordingly. Operations as below:

1. When the speed is 0, pressing the "Setting" button for over 1.5s to enter the setting interface.

2. After entering the setting interface, pressing the "+" button or "-" button box to select the "unit", and then click the "Setting" button to confirm, the selected unit flashes.

3. Then pressing the "+" button or "-" button to adjust the unit. After the adjustment is completed, short pressing the "Setting" button to save, or long pressing the "Setting" button for over 1.5s to save and exit the settings interface.

3 Clear setup:

The subtotal mileage can be cleared, while total mileage cannot be cleared. Operations as below:

1. When the speed is 0, long pressing "Setting" button for over 1.5s to enter the setting interface.

2. After entering the setting interface, click the "+" button or "-" button to select the subtotal mileage, and then click the "Setting" button to confirm, the subtotal mileage value flashes.

3. Then long pressing "-" button for over 1.5s to clear the value (this operation is irrevocable). After the adjustment is completed, short pressing the "Setting" button to save, or long pressing the "Setting" button for over 1.5s to save and exit the setting interface.

Factory setting

Ebike manufacturer can visit www.motinova.com to download the after-sales service software to update or re-configurate the cycle computer.

Other Functions

Cycle computer and battery check function

After boot-up, the system will check the cycle computer and battery. If you use the unauthorized batteries, the cycle computer will prompt with default code and cannot start the motor.

Cycle computer power off automatically

If there is no communication command within 5 minutes, the system will automatically shut down (the battery will not shut down at this time). Please press the power button of the cycle computer to start up the system, and the default gear mode is OFF after starting up.

If there is no communication command for 30 minutes, the battery will shut down. Please press the battery power button to start up the battery, and then press the cycle computer power button to start up the system, and the default gear mode is OFF after starting up.



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